Super Bowl 2019 Post-Game Ad Wrap-up

SUPER BOWL

A C E metrix

FEBRUARY 3, 2019

Highlights

- SB 2019 ads packed an emotional punch, engaging viewers with messages that were humorous, heartfelt, ingenious, and sometimes even eerie or confusing – but rarely boring
 - Evoking strong emotions can stimulate high levels of **Breakthrough**, with humor, heart, and ingenious all exhibiting a positive Breakthrough relationship
- Celebs were out in force, as always, and many brands broadened the appeal of their ads by using multiple celebrities with complementary demographic appeal
- The volume of ads with female leads picked up significantly vs. last year, as brands sought to leverage a theme of empowerment and equality
- Unlike two years ago, ads with political undertones were scarce in 2019, as brands explored lighter-hearted messages to strike unity with viewers



Methodology: What's a Super Bowl ad?

All ads that air **nationally** on **TV** between kick-off and the end of the game (i.e., **whistle-to-whistle**) with the **exception** of movie trailers and television promos are considered **Super Bowl ads**

This report includes ads **dating back to 2010**, when Ace Metrix started measuring Super Bowl ads – **10 years total**

By the Numbers:

2019 Super Bowl

Number of Brands: 43

Number of Ads: 54

Total Ace Metrix Sample Size: ~28,000

Total Ad Time: 36.5 min.

Max Ace Score: 705

Min Ace Score: 310

Avg. Super Bowl Year

Number of Brands: 42

Number of Ads: 53

Total Ace Metrix Sample Size: ~27,500

Total Ad Time: 35.5 min.

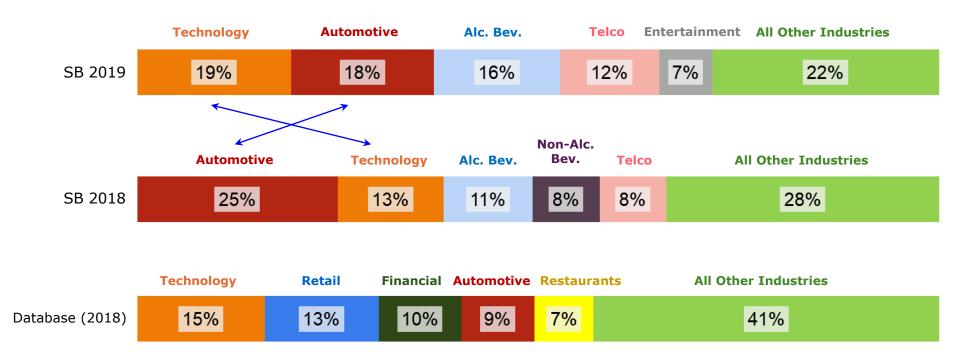
Max Ace Score: 680

Min Ace Score: 386

Automotive was not the top advertising industry in Super Bowl 2019, taking a back seat to Technology

Ad Share by Industry

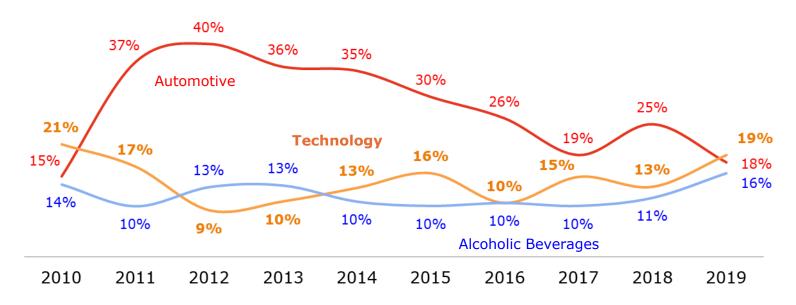
as a Percent of Total Ad Duration



Automotive category's share of Super Bowl advertising has been in decline for several years

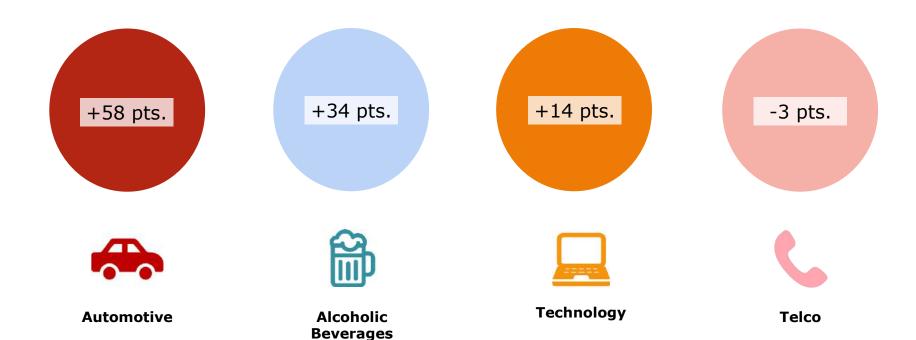
Super Bowl Ad Share

Automotive, Technology, and Alcoholic Beverages as a Percent of Total Super Bowl Ad Duration by Year



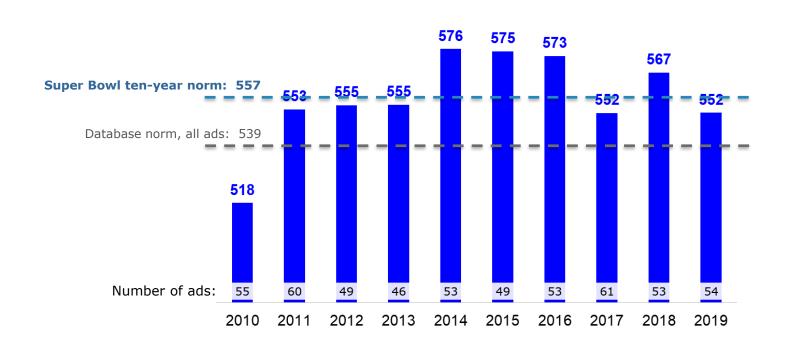
Among the top four industries, this year's Auto ads performed the best relative to overall category norms

Average Super Bowl 2019 Ace Score Gap-to-Norm

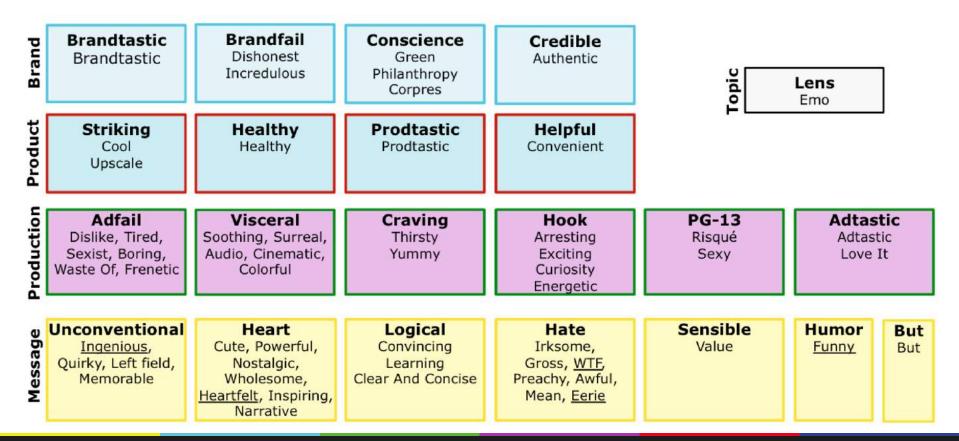


Ace Scores of 2019 Super Bowl ads retreated from the 2018 level

Average Ace Score of Super Bowl Ads by Year



We've classified respondent-level verbatims into 57 distinctive Emotions across 21 Emotional Lenses



2019's Super Bowl ads packed a strong emotional punch









Super Bowl ads are trying to accomplish different objectives – some entertaining, some heartfelt, and others pushing specific products. Trying to measure all ads by the same metric doesn't say whether they were successful in their own right.



Monday-Morning Quarterbacks: As usual, there was some negative feedback to this year's crop of Super Bowl ads

SUPER BOWL ALERT: BIG GAME DELIVERS BORING COMMERCIALS, LOW VIEWERSHIP

The audience looks to be the lowest in a decade, and the ads didn't fare much better

AdAge, February 4, 2019

But actual viewers tend to have very different responses to TV commercials than journalists and other media professionals.

By analyzing verbatims collected from **hundreds of thousands of survey respondents** we can form a more objective picture of how **real viewers** felt about this year's Super Bowl ads compared to prior years' Super Bowl ads, and compared to **video advertising in general** ...

The Super Bowl commercials were really bad this year, huh?

The 2019 ads weren't for products so much as capitalism itself — precisely at a time when skepticism in capitalism is growing.

By Todd VanDerWerff | @tvoti | todd@vox.com | Feb 4, 2019, 12:10am EST

Vox, February 4, 2019

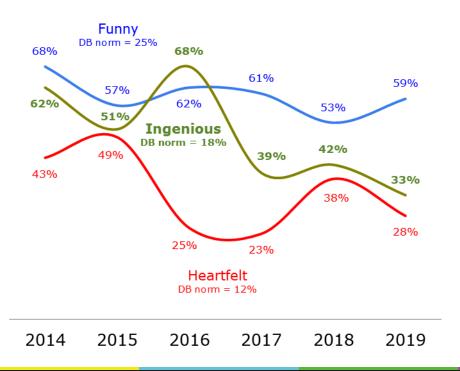
Why This Year's Super Bowl Ads Were 'Meh'

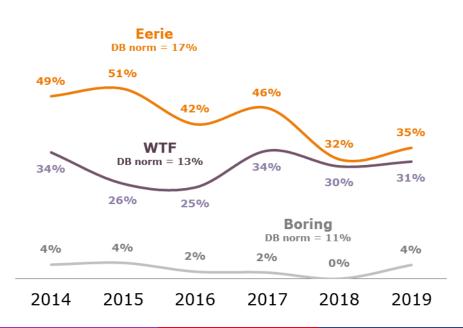
Wharton School, February 5, 2019

Emotions ebb and flow by Super Bowl year, but they tend to be *strong*, while the ads are *rarely boring*

Percent of Super Bowl Ads that Registered an Emotional Signal by Year and Emotion

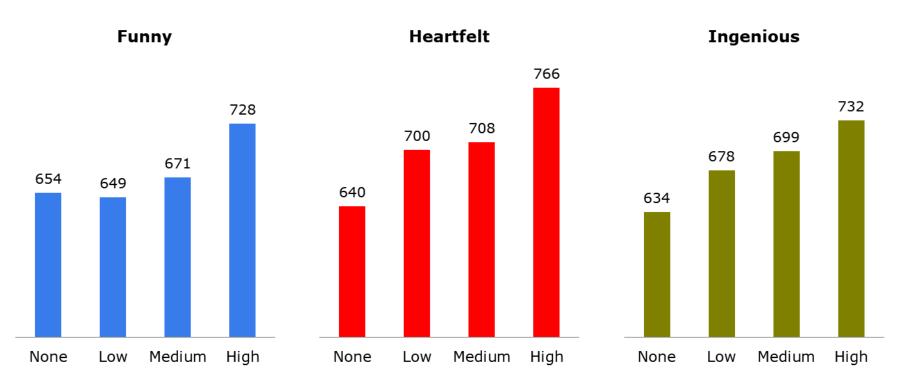
Database norms (~50,000 ads) Shown in Text below Each Emotion





Super Bowl ads with higher levels of **Funny**, **Heart**, and **Ingenious** have tended to achieve stronger Breakthrough ...

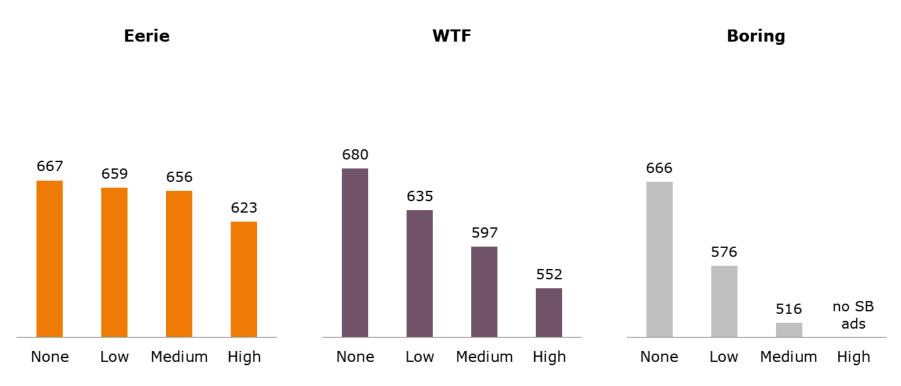
Average Breakthrough Score by Strength of Emotional Signal



Emotional Signal bands: None = Emo Quantile 0; Low = Emo Quantiles 32 to 34; Medium = Emo Quantiles 37 to 55; High = Emo Quantiles 66 to 100

... while those that spark more **Eerie**, **WTF**, and **Boring** responses have suffered lower Breakthrough on average

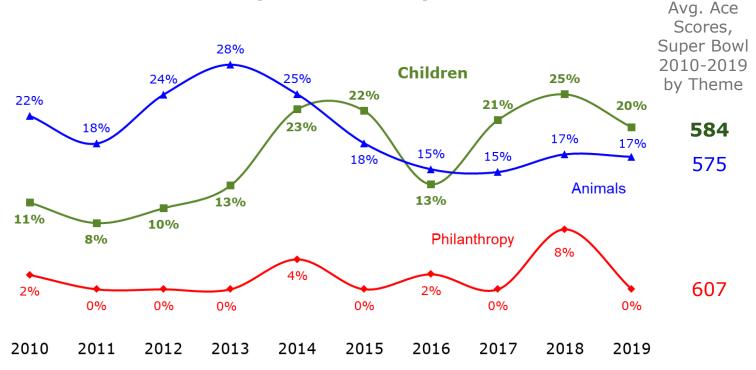
Average Breakthrough Score by Strength of Emotional Signal



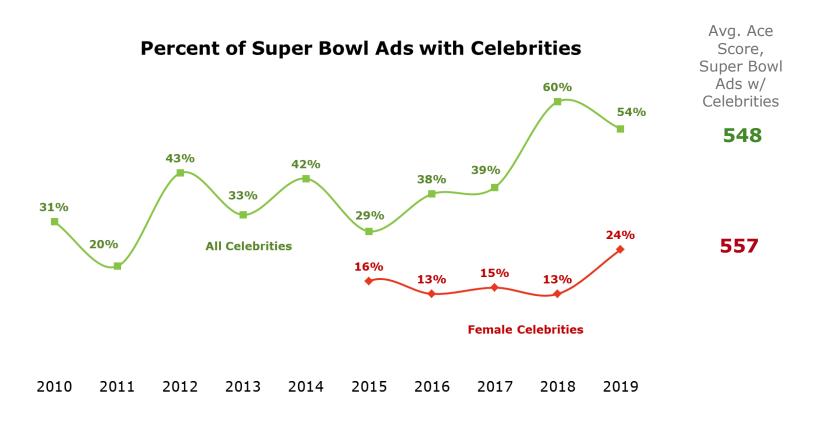
Emotional Signal bands: None = Emo Quantile 0; Low = Emo Quantiles 32 to 34; Medium = Emo Quantiles 37 to 55; High = Emo Quantiles 66 to 100

Philanthropy ads disappeared in 2019, while other creative themes held relatively steady year/year





Celebrity appearances declined slightly in SB 2019, but **Female celebs** were up significantly vs. 2018



2019 Super Bowl Celebrity Name Resonance

2019 Super Bowl Celebrities: Percent of Verbatims in Which Selected Celebrities Were Mentioned by Name

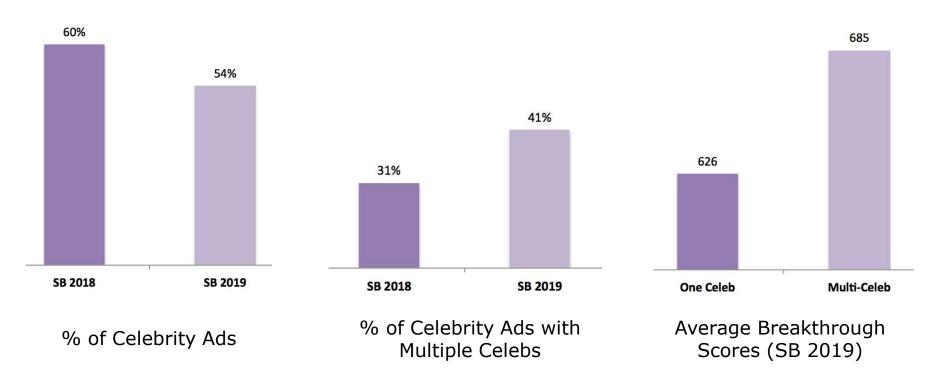






ACE metrix_®

Multi-celebrity ads increased in SB 2019 vs. last year



Celebrity pairs that complement each other can help brands achieve broad demographic appeal



Celebrities: Forest Whitaker, Harrison Ford, Broad City Stars, and the Nasa Twins

> Single Best Thing: Characters (22%)

Polarity Percentile: 6th



Celebrities: Chance The Rapper and the Backstreet Boys

Single Best Thing: Characters (20%)

Polarity Percentile: 7th



Celebrities: Steve Carrell, Cardi B, and Lil Jon

Single Best Thing:

Characters (43%)



Polarity Percentile: 20th



2019 Super Bowl Advertising Trends:

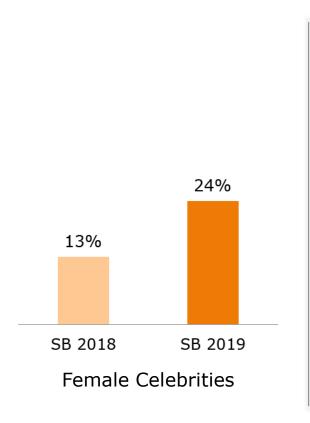
#2 Females Take Center Stage



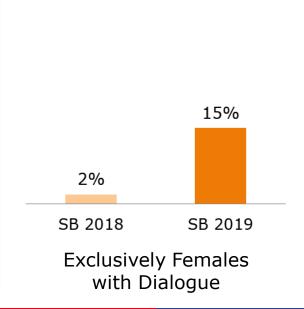


The female-forward approach was evident in SB 2019

Percent of 2018 and 2019 Super Bowl Ads, by Female Role







Ads from a cross-section of industries leveraged female leads to communicate messages of empowerment and equality

bumble



Category – Websites
Ace Score – 553
Breakthrough – 636
Top Emotion – Powerful

MaWa



Category – Candy and Gum Ace Score – 643 Breakthrough – 738 Top Emotion – Funny

■ Michelob ULTRA



Category - Beer Ace Score - 489 Breakthrough - 602 Top Emotion - But

Olay



Category - Skin Ace Score - 518 Breakthrough - 656 Top Emotion - Curiosity

BON & VIV



Category – Malt Beverages
Ace Score – 520
Breakthrough – 624
Top Emotion – Surreal

TOYOTA



Category - Non-Luxury Auto Ace Score - 596 Breakthrough - 682 Top Emotion - Narrative

TURKISH AIRLINES



Category - Airlines Ace Score - 460 Breakthrough - 577 Top Emotion - Curiosity

WiX.com



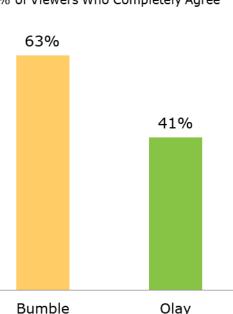
Category - Websites Ace Score - 478 Breakthrough - 558 Top Emotion - But

Bumble's ad with Serena had a more favorable genderequality profile than Olay's funny slasher-parody spot

... but both ads connected emotionally and broke through among female viewers

I think highly of the way women are presented in the ad

% of Viewers Who Completely Agree







Bumble - "The Ball Is in Her Court" (0:30)
Breakthrough: 636 (GenPop); 677 (Females)
Single Best Thing: Characters (25%)
#1 Emotion: Powerful (top 4% of all ads)





Olay - "Killer Skin" (0:30)

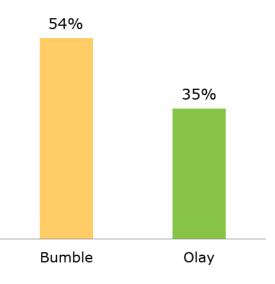
Breakthrough: **656** (GenPop); **667** (Females)

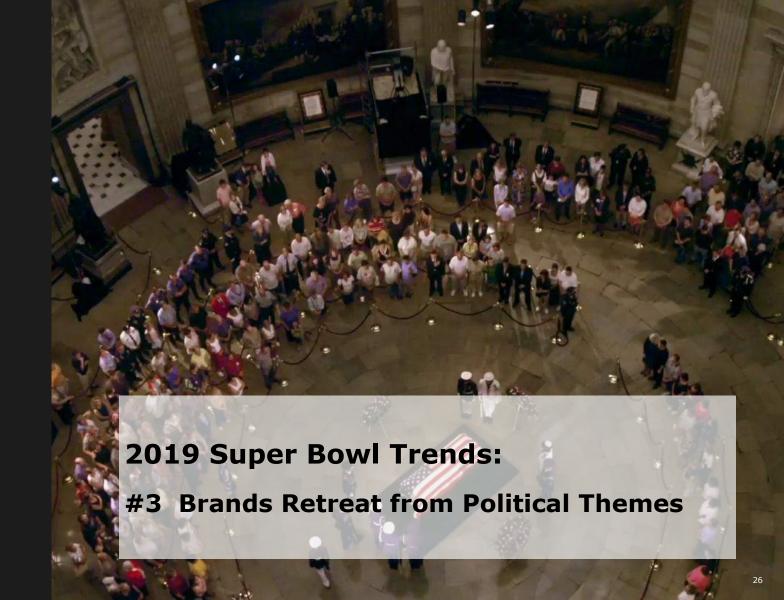
Single Best Thing: Visuals (25%)

#1 Emotion: Curiosity (top 2% of all ads)

Women in the ad are good role models for other women and young girls

% of Viewers Who Completely Agree



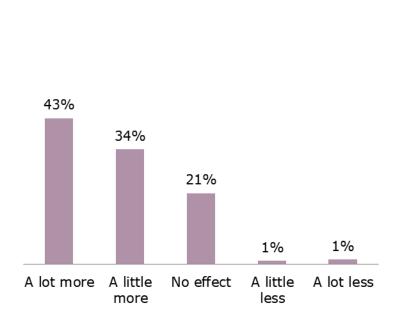


ACE metrixo

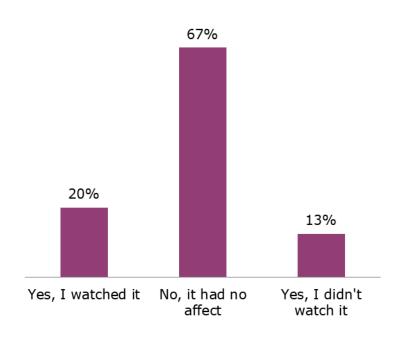
ACE metrix

Americans believe the NFL has become more politicized – and this has had an effect on Super Bowl viewership

To what extent has the NFL become politicized?



Did politics affect your viewing of this year's Super Bowl?

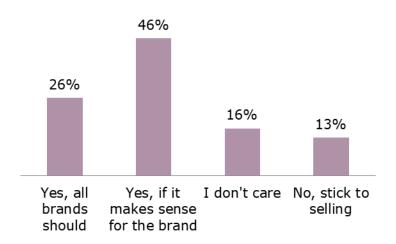


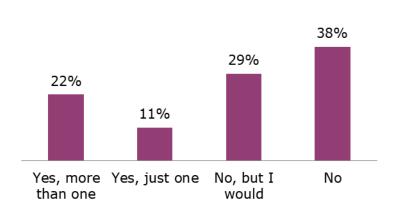
Based on 2,074 responses to Ace Metrix LIVE surveys conducted on February 4, 2019.

Most viewers are comfortable with a brand taking a stance, but doing so can also lead to economic backlash

Should brands have a purpose (beyond selling products/services)?

In the last year, have you boycotted a brand because of its political/social stance?





Based on 2,074 responses to Ace Metrix LIVE surveys conducted on February 4, 2019.

Viewer feedback reflects a significant decline in political themes over the past two Super Bowls

That was then: **SB 2017**

















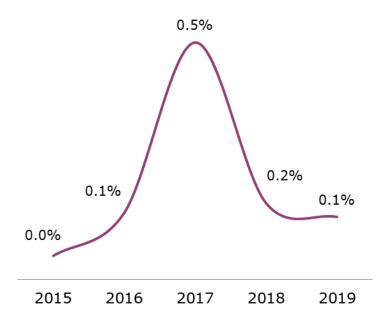




etc. ...

Percent of Verbatims That Include Political Terms

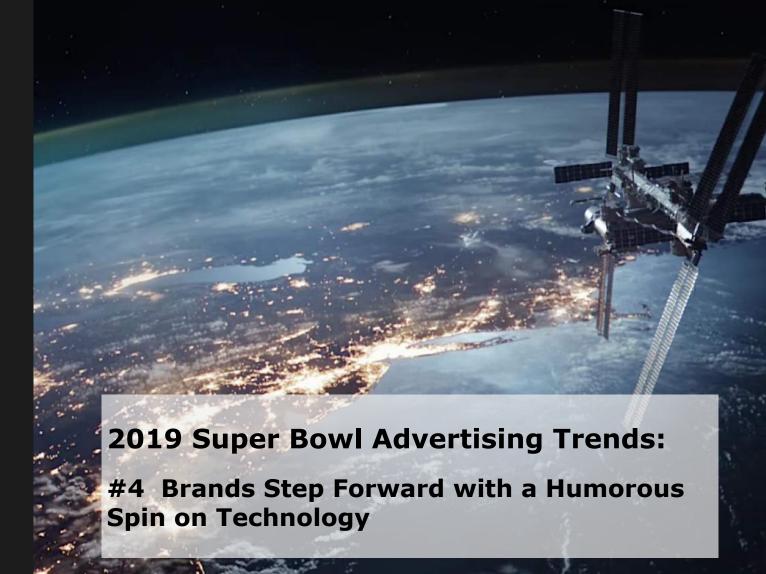




This is now: **SB 2019**



Values above reflect the percentage of open-ended verbatims that include political terms: "politics", "trump", "hillary", "clinton", "conservative", "liberal", etc.



ACE metri<u>x</u>®

Light-hearted tech themes were both common and engaging in Super Bowl 2019

"RoboChild" TurboTax



RoboChild is told it can't be a TurboTax live-CPA when it grows up because it's not human – a horrifying fate

Breakthrough: 568

Top Emo: Eerie

"Not Everything Makes the Cut" Amazon



Amazon shows viewers that not everything is meant for voice-activated technology in this humorous self-parody

Breakthrough: 718

Top Emo: Funny

"Fear Is Everywhere"
SimpliSafe



Robots take our jobs, drones spy on us, and other sinister twists take place in SimpliSafe's comic depiction of the world we live in

Breakthrough: 621

Top Emo: But

"Robots"
Michelob Ultra



A human-like robot is a total boss at highimpact workouts, but longs for the simple joy of sipping on a beer

Breakthrough: 660

Top Emo: But

Robots, drones, and home devices – viewers can relate to our uneasy relationship with emerging technology

Amazon "Not Everything Makes the Cut"

"Really funny, entertaining and something everyone who <u>uses</u> <u>Alexa can relate to</u>. Very funny & I would watch it many times again. Such good quality should be a Super Bowl ad, or maybe it already is! — Female 36-49

"The ad was meant to be amusing but I found it annoying.

<u>Anyone concerned with privacy</u> shouldn't be interested in an Amazon device." — Male 36-49

Michelob Ultra "Robots"

"It does a good job <u>speaking to our feelings about</u> <u>technology</u> taking over so much of our day-to-day lives."

— Male 36-49

SimpliSafe "Fear is Everywhere"

"It definitely <u>relates</u> to how people feel about technology these days, but shows that their product is safe and reliable." — Male 50+

"Definitely <u>can relate to feeling</u> like technology is marching too fast, but it's kind of strange to solve it with more technology" — Female 21-35

"The scenes in the ad were funny at times and <u>captured the general</u> <u>concerns</u> of the digital and technology age and spun it in the favor of the product. It works well, but it doesn't really exemplify what the product does." — Male 21-35

"It <u>plays on the fears and paranoia</u> of technology companies taking over" — Male 50+

Want more insights?

Contact us for additional analytics from the Super Bowl or for your brand or category.







